

【Comparison Table】Revised Sections of the SORANO Loyalty Program

【Before revision】	【After revision】
Membership Registration 2 : A valid email address is required to register for Loyalty Program.	Membership Registration 2 : To register for the loyalty program, a valid email address belonging to the member is required.
How Points are Credited, etc. 2 : SORANO Points are credited in the amount of 15% of the room charge at the time of accommodations (excluding taxes such as consumption tax and Tokyo accommodation tax, collectively "Usage Amount"). Any amount paid with SORANO Points is excluded from Usage Amount.	How Points are Credited, etc. 2 : 15 SORANO points (consumption tax included) are rewarded for every 100 yen spent on the room charge and restaurant, bar, and spa treatment charges you selected when booking through the hotel's official website (Tokyo accommodation tax excluded; hereinafter collectively referred to as the "Amount Spent"). Please note that the Amount Spent does not include any payments made using SORANO points.
Point Use Terms and Expiration 3 : SORANO Points are valid for two years from the date they are credited. 4 : SORANO Points not used within two years from the date they are credited will expire without notice.	Point Use Terms and Expiration Effective April 1, 2026 3 : SORANO Points are valid for one year from the date they are credited. 4 : SORANO Points not used within one year from the date they are credited will expire without notice.
Member Information 1 : Registered personal information can be edited from the Loyalty Program registration page.	Member Information 1 : Registered personal information can be edited from the Loyalty Program registration page. Please be advised that your membership account may be suspended if your date of birth or personal information linked to your date of birth is changed without prior notice.