SORANO HOTEL

Staying and Lodging with Your Dog

We request your consent and compliance with the following terms in lodging, staying at and using the hotel facilities with your dog to ensure the common interests and a satisfactory environment for lodging and use of our hotel by you, and other SORANO HOTEL guests and users. Furthermore, to ensure that your dog can enjoy a stress-free time at our hotel, we ask you to bring dog food, dishware, bedding, toilet, toys and other items that your dog normally uses and is familiar with, to the extent possible.

Consent Form

1. The dog that will accompany me ("My Dog") has received minimum training as a house pet. I will not allow My Dog

| | to bite, bark needlessly or behave in other ways that may cause nuisance or danger to other hotel guests and |
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| | employees. If My Dog has dementia or is a therapy dog, I will consult with the hotel in advance by phone. |
| 2. | My Dog fulfills the necessary legal requirements (under the Rabies Prevention Act, etc.) and has been vaccinated |
| | against viral contagious diseases. |
| 3. | My Dog is at least six (6) months old and is a suitable age for outings. My Dog is currently not in heat and will not |
| | be in heat during the stay. |
| 4. | When leaving My Dog unattended in a guest room, I will put My Dog in a cage, take notice of the room temperature, |
| _ | and notify the front desk staff. |
| 5. | I will not enter with My Dog or let My Dog enter areas that are off-limits to dogs (i.e., areas other than the Dog- |
| | Friendly guest rooms, the lobby, elevator floors 1 to 3 and the restaurant terrace). |
| 6. | I will not shampoo, bathe, brush or use the provided towels on My Dog inside the guest room (including the bathtub |
| | and washbasin). I will not allow My Dog to sleep on the bedding and sofa. |
| 7. | I will be watchful so that My Dog does not break or damage the building, furniture, fixtures, plants and other hotel |
| | facilities and equipment (hereinafter "Facilities") or cause damage to the hotel. If My Dog breaks or damages the |
| | Facilities, I will bear all damages for repairs, etc. |
| 8. | If My Dog vomits, bleeds or excretes wastes inside the guest room or Facilities, I will notify the front desk without |
| | delay, clean up the site in a sanitary manner, and fill out the house cleaning form provided by the hotel with the |
| | necessary details and make the declaration by the time of checkout. |
| 9. | In the case of the previous item, if My Dog soils a duvet, I will pay a cleaning fee of 6,600 yen (tax inclusive) per duvet |
| | regardless of whether the notification or declaration stipulated in the previous item has been made. |
| 10. | If I neglect to make the declaration by submitting the house cleaning form stipulated in item 8, I will bear the cleaning |
| | fees set forth below in addition to the terms of this Consent Form. |
| | Dog-friendly Wa Modern Room: 99,000 yen (tax inclusive) |
| | Dog-friendly Spa Suite: 220,000 yen (tax inclusive) |
| 11. | As the dog owner, I will promptly control My Dog if this Consent Form is violated, or if any circumstance arises in |
| | which there is a violation. If an injury, death, unforeseen accident, or other damage is caused to the hotel or a third |
| | party due to the actions of My Dog, I will compensate the hotel or third party for all damages (including any |
| | accompanying compensation, etc.), regardless of the damage being caused beyond human control. Furthermore, I |

agree that lodging, staying, or using the hotel facility with My Dog in other ways will be prohibited thereafter.

| I will not | hat there are no misrepre violate the agreement al le to stay with My Dog. | | | | | ult in n | |
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| | onfirmed and agree with t gree, please check the bo | | e. <u>Date:</u> | | | | |
| Signature | | | | | | | |
| | | <u>Er</u> | nergency Contact | (|) | = | |
| Dog's Name | Birthdate | Age | Breed | Sex | Allergies | | |
| | | | | | |] | |
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* Up to two (2) dogs may accompany the guest per room.

12. I will comply with the General Conditions for Accommodation.

- * Please submit this Consent Form together with a copy of the vaccination certificate.
- * You may need to present the actual vaccination certificate for confirmation at the hospital, etc.